

AUCTION TERMS AND CONDITIONS

For eBay seller "cybersounds" from 9th April 2010

ITEMS OFFERED FOR AUCTION

All items are offered for sale to the winning bidder via an internet based auction and/or buy it now purchase. If you win an auction it is the start of a binding transaction which you will be *legally held to* – if you are not aware of this please consult the user terms and conditions on eBay for more information. *Unless otherwise stated in the item's auction description all* my items are:

- **Single individual items** – If I have a second copy of the item I reserve the right to sell this to the next highest bidder using eBay's official Second Chance Offer facility.
- **UK British editions** – However, some UK compact discs may basically be "European" editions.
- **Originals** – they are *not* counterfeit, bootlegs or unofficial items (which includes homemade CDRs or MP3 discs - I do **NOT** sell these – please do not ask me for them!!!)
- **in at least Excellent/Excellent (EX/EX) condition** - see the Condition Grading section below.

BEFORE BIDDING – IMPORTANT

- ◆ If you bid on and win an (eBay) auction it is the start of a binding transaction that you will be legally held to. If you do not pay for an item you have won, negative feedback *will* be posted against your user ID and the relevant auction site will be informed of your failure to pay.
- ◆ Check the item's description. If you have any questions regarding the item *email me before bidding on my auction*.
- ◆ Check the **Acceptable Methods of Payment** section below. If you cannot make payment by one of these accepted methods including any associated additional cost do *not* bid on my auction.
- ◆ Check the **Postage and Packing Rates** section below. If you do not agree with these rates do *not* bid on my auction.
- ◆ If you have a negative feedback rating (less than zero) then I will cancel your bid. Zero feedback buyers, however, are very welcome but please complete the transaction if you win.
- ◆ If you have *any* questions regarding the item *contact me before bidding on my auction*.

CONDITION GRADING

Picture sleeves/compact disc inlays are always graded first where applicable. Records, compact discs, etc are graded second/last. Compact discs are **fully playable** even if surface marks are present unless otherwise stated or they are in POOR condition. If there are very bad surface marks I try to point this out.

SEALED	The item is still sealed (usually in shrink-wrap) and thus it is considered brand new. Sealed items cannot be returned.
MINT(M)	The item is in perfect/new condition
EXCELLENT(EX)	The item is in almost perfect condition with a few, if any, minor marks. The sleeve, inlay, vinyl and/or compact disc may exhibit minor wear. Compact discs will play perfectly.
VERY GOOD(VG)	The item is in very good condition with a few obvious marks on the sleeve, inlay, vinyl and/or compact disc. Compact discs will play perfectly even if there are any markings.
GOOD(G)	The item is in okay condition but is obviously worn/used and surface noise may be present for vinyl items. Compact discs should play perfectly but are not guaranteed to work on cheap CD players.
POOR(P)	The item is in poor condition and is offered as a collector's item only. Poor items may be sold where the sleeve/inlay is in mint/excellent condition but the vinyl/disc is not or vice versa. There may be heavy wear on the sleeve, inlay, vinyl and/or compact disc. Sleeves may have tears and vinyl/compact discs may be heavily marked. The vinyl or compact disc is not guaranteed to play properly.

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ACCEPTABLE METHODS OF PAYMENT

Payment is accepted in several different ways. **All** payments, where applicable, must be made payable to "Graham Needham" *not* to Cybersounds, CyberNoise, Essential Publications, Destination Jarre, Burning Helix, AllDeli, PCDel, AllMacShop or any other business associated with Burning Helix Limited/s.r.o.

CASH	In UK pounds Sterling, US Dollars, Euros or Czech Crowns. I cannot be held liable for cash that doesn't reach me – use some form of "registered" mail. For my current conversion rates see the auction description.
UK CHEQUE	Personal cheque in UK pounds Sterling payable into a UK bank.
UK POSTAL ORDER	From a UK Post Office in UK Pounds Sterling
UK BANK TRANSFER	Transfer money directly from your UK bank account. If you have a HSBC/First Direct account this takes one day to clear otherwise it is a MINIMUM of four days!
VISA, MASTERCARD, MEASTRO, SOLO or AMERICAN EXPRESS via PayPal	For more information go to: https://www.paypal.com/ or https://www.paypal.co.uk/ The payment should be made in UK Pounds. If you wish to pay in a different currency this is okay but you must use my conversion rates. For my current rates see the auction description. You <i>need</i> to be registered to use this service – it is <i>free</i> to join though.
INTERNATIONAL BANKERS DRAFT aka International Money Order (IMO)	In UK pounds Sterling drawn on a UK bank, payable into a UK bank.
	In UK pounds Sterling drawn on a foreign bank. Additional £5 surcharge.
	In US Dollars. Additional US\$10 surcharge. For my current conversion rates see the auction description.
	In foreign currency. Additional surcharge payable. Email for details.
WIRE TRANSFER	In UK pounds Sterling. Additional £6 surcharge. Email for details.
	In your local currency. Additional £8 surcharge. Email for details.
UK STAMPS	For orders below a <i>total</i> of £5 in value payment can be made in VALID, UNUSED British stamps of denomination of £1 or less.

If you cannot pay by any of the above methods or disagree with my terms please do not bid!

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FOREIGN CURRENCY

Where costs are subject to a conversion rate, the rates will be as stated in the auction description. If you do not agree with these rates and cannot pay in UK Pounds Sterling please do not bid on my auction.

POSTAGE AND PACKING

Goods are shipped in quality packaging, which is either brand new or recycled (my feedback speaks for itself – see the **Feedback** section below). Wherever possible I will COMBINE shipping for multiple items won. Within the UK all packages under 10Kg are shipped via *Royal Mail*, either second class, first class or parcel post. Over 10Kg and they will be shipped via the most appropriate service. Outside of the UK all items under 2Kg are shipped via *Royal Mail Airmail Small Packet rate*. Goods over 2Kg will either be split into multiple packages under 2Kg each or I will give the buyer a choice of methods for shipping. Postal Insurance is usually extra (see the Postal Insurance section below).

POSTAGE AND PACKING RATES

	FIRST ITEM			EACH ITEM THEREAFTER		
	UK	EUROPE	WORLD	UK	EUROPE	WORLD
7", cassette, CD, DVD	£1.00	£2.00	£2.75	£0.50	£1.00	£1.75
9", 10", 12", LP	£2.50	£3.00	£4.50	£1.00	£1.50	£2.50
VHS Video	£2.50	£3.50	£5.00	£1.50	£2.50	£3.50

POSTAGE AND PACKING NOTES

- If you win/buy multiple items I will always try to find the most cost effective way of packing and posting them to you. Wherever possible I will COMBINE shipping for multiple items won.
- Wherever possible vinyl will be shipped WITH stiffeners to protect the disc and sleeve.
- If the item being auctioned is not one of the formats listed above then the UK P&P rates will be listed in the item's description. This is usually the case with laserdiscs, magazines, books, memorabilia and box sets. For these items shipping, if not specified, to Europe is approximately twice the listed amount and the rest of the world is approximately three times the listed amount.
- Shaped picture discs count as a single 12".
- Doubles count as two items and triple packs count as three, etc. So (within the UK) a double CD = 2xCD (£1.35), a double 12" promo pack = 2x12" (£2.90), triple vinyl LP = 3xLP (£3.80), etc.
- If the UK Royal Mail adjusts their charges during the course of any auction then I reserve the right to adjust the postage and packing rates from those listed above in accordance with the Royal Mail changes.
- Although I package items for safe transit compact disc jewel cases and DVD/VHS video plastic boxes can sometimes get cracked, broken or crushed. I am **NOT** responsible for this type of damage, sorry. If you wish to safeguard against this type of damage ask for insurance (see the Postal Insurance section below) which is extra.
- P&P rates are *not* just for postage. They include the cost of packing materials such as specialised mailing envelopes, cardboard stiffeners, bubble wrap, jiffy bags, boxes, tape, labels, etc.
- If you do not agree with any of the above postage and packing terms please do not bid on my auction.

POSTAL INSURANCE

Official proof of posting and/or signed for delivery is always obtained for every package I send but please note that alternative shipping methods will be given to you via your official eBay invoice in accordance with the rates above and below. I have had thousands of successful transactions on eBay including many from all over the world. For your own peace of mind I recommend choosing the shipping method you feel most comfortable with.

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POSTAL INSURANCE RATES

COUNTRY OF DESTINATION	WEIGHT UP TO	INSURANCE TYPE	VALUE COVERED	COST
United Kingdom	n/a	Recorded Signed For	Up to £41 GB Pounds	£0.74
United Kingdom	100g	Special Delivery	Up to £500 GB Pounds	£5.05
United Kingdom	500g	Special Delivery	Up to £500 GB Pounds	£5.50
United Kingdom	1Kg	Special Delivery	Up to £500 GB Pounds	£6.70
United Kingdom	2Kg	Special Delivery	Up to £500 GB Pounds	£8.65
United Kingdom	10Kg	Special Delivery	Up to £500 GB Pounds	£21.65
United Kingdom (Parcel Post)	20Kg	Enhanced Compensation	Up to £100 GB Pounds	£1.00
United Kingdom (Parcel Post)	20Kg	Enhanced Compensation	Up to £250 GB Pounds	£2.25
United Kingdom (Parcel Post)	20Kg	Enhanced Compensation	Up to £500 GB Pounds	£3.50
Europe, USA and Rest Of World	2Kg	International Signed For	Up to £41 GB Pounds	£4.25
Europe, USA and Rest Of World	2Kg	International Signed For	Up to £250 GB Pounds	£6.75
Europe, USA and Rest Of World	2Kg	Airsure†	Up to £41 GB Pounds	£4.90
Europe, USA and Rest Of World	2Kg	Airsure†	Up to £250 GB Pounds	£7.40

† = "Airsure" is a special, fast, trackable service but it is only available to 30 countries:

Europe: Andorra, Austria, Azores, Balearic Islands, Belgium, Canary Islands, Corsica, Denmark, Faroe Islands, Finland, France, Germany, Iceland, Liechtenstein, Luxembourg, Madeira, Monaco, Netherlands, Portugal, Republic of Ireland, Spain, Sweden and Switzerland.

World Zones: Brazil, Canada, Hong Kong, Malaysia, Singapore, New Zealand and USA

(See: <http://www.royalmail.com/portal/rm/content1?mediaId=22700571&catId=400034>)

PLEASE NOTE:

➡ If the UK Royal Mail adjusts their postal insurance charges during the course of any auction then I reserve the right to adjust the postage and packing rates from those listed above in accordance with the Royal Mail changes.

COMMON FORMATS/ABBREVIATIONS USED

7", 9", 10", 12" = vinyl singles of appropriate size in inches

CASS = cassette single / cassingle

CD3 = 3" CD single

CD5 = 5" CD single

CDV5 = 5" CD Video single

LP = vinyl album, DLP = double vinyl album, 3LP = triple vinyl album, etc

CAS = cassette album, DCAS = double cassette album, 3CAS = triple cassette album, etc

CD = compact disc album, DCD = double compact disc album, 3CD = triple compact disc album, etc

BOX = box set

DCC = digital compact cassette

MD = mini disc

p/s = picture sleeve

WOL = writing on label

WOS = writing on sleeve

NOC = no centre (for 7" singles) i.e. it has the large centre hole (which is actually standard for jukebox promos and most singles issued outside of the United Kingdom)

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MY RESPONSIBILITIES

Based on UK British law your item(s) will be sent out within a maximum of 28 days of receiving your payment, well packaged to the address you have given me. Please note that items are usually shipped *much quicker than this*, usually within one week for cash / postal order / PayPal payments, but can sometimes take this long depending on how busy I am. As recommended by eBay I aim to complete all my eBay transactions within one month of the finish of the auction but this is based entirely on how quickly you send me your payment and how busy I am. You will see from my feedback that many of my auctions are completed very quickly.

YOUR RESPONSIBILITIES

As per eBay's auction rules if you win an auction you must complete the transaction by paying for it. If you do not pay for your auction within a reasonable time (e.g. 14 days from auction end) without letting me know why I will inform eBay of your failure to pay through the Non Paying Bidder scheme and they will warn you via email. If I don't hear from you after this I reserve the right to post negative feedback against your eBay ID, claim back my fees and re-list the item.

RETURNS POLICY

I am a private trader and not a business. Items can only be returned if they are not as described in the auction description. You must notify me within three working days of receiving the item that something is wrong. Upon mutual agreement that an error has been made you will need to ship the item back to me in the same condition as it was received. I will then refund the winning auction amount in the method of your choice. I do not refund postage and packing charges.

FEEDBACK

Successful payment received in accordance with the above listed **Acceptable Methods of Payment** will result in *positive* feedback being posted for you. Failure to pay within 14 days will result in *negative* feedback being posted. My own eBay feedback record can be seen at:

<http://feedback.ebay.co.uk/ws/eBayISAPI.dll?ViewFeedback2&userid=cybersounds&ftab=FeedbackAsSeller>

TRADES

I am willing to trade or reduce the amount payable for items I desire (which includes electronic, industrial music items and/or laser disc/DVD films). Email me for more details. Please do not send any items until a trade has been agreed.

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Last updated on April 9, 2010

Email: graham.needham@cybernoise.com

Electronic and industrial music information: <http://www.cybernoise.com>